

Operating Engineers' Local No. 428 Trust Funds

HEALTH AND WELFARE
PENSION
VACATION

ADMINISTRATIVE OFFICE

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SUPPORT IN THE FIGHT AGAINST COVID-19

As information continues to unfold about the coronavirus, be assured that you can count on your Plan to provide the support and benefits that you and your family need.

No Deductible, Copays or Coinsurance for COVID-19 Testing

If you're showing symptoms or believe you have been exposed to the virus, we encourage you to take action. Testing for COVID-19 will be covered at 100% as a preventive service. In-network office visits, urgent care, and emergency room visits associated with COVID-19 testing will also be covered at 100%. You will not pay a deductible, copay, or coinsurance. We encourage you to use Blue Cross Blue Shield of Arizona providers whenever possible. To find an in-network provider near you, log onto www.azblue.com/chsnetwork or contact the Administrative office at 602.650.8161 or 800.669.1909.

If you elect to use a non-network office or urgent care for a COVID-19 test, the actual testing will be covered at 100% of the Allowed Amount. However, the cost associated with the office visit or urgent care visit will be subject to the non-network deductible, coinsurance and Allowed Amount for the visits. We understand some circumstances are out of your control. If you must use a non-network emergency room for the COVID-19 test, your Plan will cover that test and visit at 100% of the Allowable Amount. Remember, the Allowed Amount is based on what Medicare would allow as reimbursement for services. Non-network providers can balance bill you for the amounts not covered by the Plan.

Helpful Plan Features

Our healthcare plan provides you and your dependents with a quick and efficient way to speak with a physician as an alternative to visiting a crowded doctor office or emergency room. To use this service call [Teledoc \(1-800-835-2362\)](tel:1-800-835-2362). Our healthcare plan also provides a [Member Assistance Program \(MAP\) 1-800-\(873-7138\)](tel:1-800-873-7138) that can help manage stress and or anxiety during these rapidly changing times of uncertainty.

Stay Informed to Stay Healthy

As news and advice related to COVID-19 continues to evolve, we will send updates to answer questions you may have about your health care coverage. Note that your best source for the latest information about COVID-19 is the [website](http://www.cdc.gov/coronavirus/2019-ncov/index.htm) of the Centers for Disease Control and Prevention (CDC). <https://www.cdc.gov/coronavirus/2019-ncov/index.htm>

Zenith American Solutions – Administrative Office

As a precaution for our employees and the members we serve, Zenith American Solutions has made a decision to close the walk in area until further notice. Please contact our customer service number at 602.248.8434, should you need to fax a document, please fax to #602.325.8616.

BENEFIT OVERVIEW FAIR – POSTPONED

The Benefit Overview Fair scheduled for April 18, 2020 has been postponed due to the recent events. The fair will be rescheduled for the fall of 2020 and notification will be mailed to all eligible participants.